

Technology Board Update

July 8, 2025

Steven Gingerich

- Completed installation of updated FileWave licensing across all managed devices.
 - This ensures continued support for software deployment and inventory tracking heading into the new school year.
- Replacement fans for the APC infrastructure cabinet have been delivered and installed.
 - Coordinating with APC support to complete system activation and restore full operational status.
- Chromebook carrying bags have been ordered and are scheduled for delivery by the end of July. These will be distributed as part of device deployment for the upcoming year.
- Virtualization hardware for the K-Time administration system has been fully installed.
 - This upgrade improves reliability and performance for timekeeping across the district.
- Roeing has finalized installation of dedicated switches and VLANs to support the networked infrastructure refresh.
 - Working with vendors to migrate affected devices to updated IP address ranges.
- Completed initial test messages in ParentSquare. Onboarding continues as we prepare for full rollout of the platform.
- Ricoh copiers delivered. Installation is tentatively scheduled for July 14th.
- Piloting a new Help Desk ticketing system to improve tracking, communication, and resolution of support requests district-wide.